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BUREAU VERITAS VIETNAM 2ND PARTY ASSESSMENT SERVICE



**BUREAU
VERITAS**

Shaping a World of Trust



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1 BUREAU VERITAS VIETNAM: INTRODUCTION

1.1 GENERAL INTRODUCTION

Bureau Veritas Vietnam is a 100% French owned company, established in 1998 under the Investment License No. 2042/GP dated 6 March 1998 issued by the Ministry of Planning and Investment of Vietnam. It is a **full subsidiary** of **Bureau Veritas S.A.**, which was set up in 1828 and has now a network that covers 140 countries and includes 1,330 offices and laboratories, with over 61,600 skilled employees servicing 400,000 customers across a wide range of end markets.

Bureau Veritas Vietnam is a professional services firm dedicated to Quality, Health & Safety, Environment (QHSE) Management and Social Responsibility, in the field of Aeronautics – Agriculture – Automotive – Construction & Real Estate – Consumer Products – Food – Governments & Public Organizations – Industrial Equipment – International Trade – IT, Telecoms & Electronics – Maritime Industry – Mines & Minerals – Oil & Gas – Power & Utilities – Process Industries – Retail – Services – Transport & Infrastructures.

Bureau Veritas Vietnam delivers a comprehensive range of services including inspection, audit, testing, classification, certification, asset management, and related technical assistance, training, outsourcing and consulting services.

1.2 WORKFORCE

The consolidated human resources of Bureau Veritas Vietnam is about 400 people, more than two third of whom are technical expert and surveyors, with engineering or technical qualifications in all industries.



1.3 EXPERTISE AND TECHNICAL SUPPORTS

Bureau Veritas Vietnam focuses on permanent training of its personnel in order to always be at the highest level of technical expertise, to be in line with the latest standards and regulations. It recruits among highly experienced technicians.

Should additional expertise be required, Bureau Veritas Group has set up two Technical Centers in the Asia Region: the first in **Kuala Lumpur**, the second in **Shanghai**.

Should additional resources be required, the Asia Region network will assist with **neighbouring countries** such as China, Thailand, Malaysia and Singapore.

Furthermore, the worldwide network and the **headquarters** in **Paris, France**, are also available. Headquarters are organized on business lines basis, dedicated for supporting the network on specific matters.



1.4 LITIGATION HISTORY

Since its operation in Vietnam, Bureau Veritas Vietnam has no litigation or arbitration resulting from the performance of its services

1.5 QUALITY MANAGEMENT SYSTEM

Bureau Veritas Vietnam operates with the same quality management system than Bureau Veritas Group, which has been certified ISO 9001:2015

Bureau Veritas Vietnam's Health, Safety, and Environment Management System has also been certified ISO 14001:2015 and ISO 45001:2018.

2. BUREAU VERITAS VIETNAM

– 2ND PARTY ASSESSMENT SERVICES

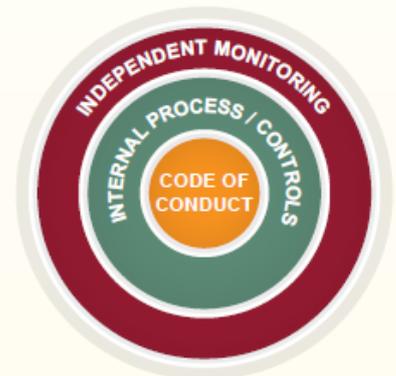
In today's highly competitive consumer market, retailers and buyers need a vendor base that will partner with them to meet all aspects of production, from design and quality to product life cycle times and delivery requirements. However, how does a retailer or buyer effectively select new partners? Monitor the progress of existing vendors? And effectively work with vendors to keep the focus on quality over time?

As companies expand their manufacturing and sourcing capabilities around the world, supply chain workplace conditions are increasingly scrutinized, particularly in developing countries. The conditions under which products are manufactured have become a dimension of quality and an important part of the business value proposition. The lack of a process for managing risks related to the transparency and sustainability of supply chain including compliance of social, occupational health & safety, environment business integrity; and can have a direct impact on a company's financial results, especially for those organizations in consumer markets where image and brand names are critical assets.

2.1 ASSESSMENT SOLUTION

Bureau Veritas has the capability and resources to support companies throughout the process of developing an effective social compliance program, performing independent audits of compliance-related processes and controls, and reporting on results.

- **Compliance Advisory Services:** Bureau Veritas has extensive experience in designing and implementing programs for organizations of varying sizes and operational perspectives that takes into consideration the critical elements of compliance. In addition, Bureau Veritas has a proven methodology that covers all elements of supply chain social compliance programs, and is designed to instill confidence that key issues and challenges for the design, development and implementation of



- **INDEPENDENT MONITORING**
Confirms compliance and tests the operation of related processes and controls
- **INTERNAL PROCESS / CONTROLS**
Demonstrates compliance with the code of conduct
- **CODE OF CONDUCT**
Establishes a standard of performance



the program have been met.

- **Independent Auditing of Working Environments:** With over 1,300 laboratories and offices across more than 140 countries, Bureau Veritas is strategically positioned to provide independent social compliance audit services utilizing local auditors who are familiar with complex issues related to social compliance, including local social conditions, cultures and languages of workers, standard industry practices, and the applicable laws and regulations.
- **Broad Range of Assessments:** Bureau Veritas evaluates supplier compliance with a variety of social compliance standards, including various corporate codes of conduct, a Bureau Veritas-developed code of conduct containing standard industry compliance elements, and a range of industry standards established by organizations such as Initiative Clause Sociale (ICS), Worldwide Responsible Accredited Production (WRAP), the British Retail Consortium (BRC), the Business Social Compliance Initiative (BSCI), and the Supplier Ethical Data Exchange (SEDEX). This gives you the option of including additional value-added assessments that can benefit both you and your suppliers.

2.2 PROFESSIONAL APPROACH

Our factory assessments are designed to help retailers and vendors work together and improve performance by providing detailed results that clearly indicate areas of strengths and opportunities. In today's market, as retailers and buyers are looking to select successful new vendors, reduce the number of vendors to more manageable levels, and promote relationships that improve overall performance, our assessment services provide an effective and unique method to help select and enhance relationships. We offer:

- **A Best Practices Approach:** Based on our experience in providing factory assessments for multiple US based retailers, we have developed a 'best practices approach' that can save you time and costs in creating and maintaining an effective factory assessment program.
- **Experienced Auditors:** Our auditors receive comprehensive training including interpretation, auditing techniques, report writing, audit planning, integrity and consistency.
- **A Strong Integrity & Ethics Program:** With a reputation for strict ethical guidelines and well-trained auditors, we maintain an active and dynamic training and integrity program that is managed by a dedicated integrity team, in order to minimize the risks of corruption and to educate auditors, factories and clients regarding our integrity policies and expectations.
- **Added-Value Assessments:** In many cases, we have cross-trained our audit staff to conduct factory assessments, social compliance and safety assessments. This gives you the option of including additional value-added assessments that can benefit both you and your suppliers.

2.3 KEY BENEFITS

Our factory assessment services can help:





Assist with better **decision support** based on real-time data and knowledge management



Strengthen **brand image**



Respond to critics and customers by articulating **process** and information about **working conditions**



Improve work conditions for a more content, healthier and **productive workforce**

2.4 WHY BUREAU VERITAS?

- **Experience & Efficiency:** We actively provide factory assessments for multiple US based retailers. Based on our experience, we offer you a “best practice” approach that saves you money and time.
- **Global Resources:** With locations around the world, we can assess the factories of your vendors where needed.
- **Technical Knowledge & Leadership:** Our auditors receive specialized training and use established protocols and operations to deliver a first rate service.
- **Enhanced Reporting Capabilities:** Our reporting system tracks results over time and between vendors, allowing you to monitor progress, identify vendors of preference and drive quality throughout the manufacturing process.

3. REFERENCES

For Retailers:

AEON Viet Nam: Supplier Audit

Summary: On-demand control of suppliers into supermarkets. Bureau Veritas is contracted by Aeon to carry out supplier food safety assessments in many areas of production such as vegetables, seafood, meat, processed products, etc. to improve the safety, transparency and traceability.

Auchan Viet Nam: Store Audit and Supply audit

Summary: Evaluate supermarket chains of Auchan Vietnam when operating in Vietnam market according to the regulations set by Auchan Group. Through that assessment and classification of supermarkets according to food safety criteria. The assessments cover all areas of the supermarket and highlight the factors related to the shelf life, information, labels and quality of display products.

7-11 Japan: Supplier Audit



Summary: Authorized from 7-11 Japan, Bureau Veritas conducts an assessment of seafood suppliers dealing with significant Buyers from Japan to deliver goods to the 7-11 Japanese supermarket chain. Get evaluation criteria from the global GFSI association and revise them according to 7-11. Suppliers must achieve acceptable levels of food safety to conduct business.

✚ **Costco: Vietnam Supplier Audit**

Summary: Bureau Veritas has signed a global principle contract with Costco supermarket system to authorize auditing suppliers in Vietnam when exporting goods to Costco. The assessment complies with a separate standard set by Costco. Suppliers must go through the assessment to be considered to sell at this large supermarket chain

✚ **Metro Cash n Carry Viet Nam: Supplier Audit**

Summary: Bureau Veritas is a partner selected by Metro in Vietnam to evaluate food safety standards for supermarket in fruit and vegetable suppliers according to Haccp Standard.

✚ **Walmart: Supplier audit**

Summary: Similar to Costco, Bureau Veritas is also one of the few companies appointed by Walmart to perform a global supplier assessment service before concluding a sales relationship with Walmart.

✚ **CARREFOUR: Supplier audit**

Summary: Similar to Costco and Walmart, Carrefour also want their suppliers must meet their requirements about safety and quality for products. In Viet Nam, Bureau Veritas also have an authorization from Carrefour to perform the audit of supplier and submit the audit report to them.

For Food Manufacturer:

Besides the Retailers, Bureau Veritas also cooperate with many other Food manufacturers to perform many kinds of audit such as Certification audit, Supplier audit, Hygiene, Quality and Social audit and so on.



Some references is as below:



Other Companies :





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