



# SOCIAL COMPLIANCE SOLUTIONS

Protecting Your Brand •  
Improving Your Workplace



## BUSINESS CHALLENGE

As companies expand their manufacturing and sourcing capabilities around the world, supply chain workplace conditions are increasingly scrutinized, particularly in developing countries. The conditions under which products are manufactured have become a dimension of quality and an important part of the business value proposition. The lack of a process for managing risks related to supply chain social compliance can have a direct impact on a company's financial results, especially for those organizations in consumer markets where image and brand names are critical assets.

## KEY BENEFITS



Assist with better decision support based on real-time data and knowledge management



Strengthen brand image



Respond to critics and customers by articulating process and information about working conditions



Improve work conditions for a more content, healthier and productive workforce

## OUR APPROACH

The Bureau Veritas approach to social compliance recognizes that working conditions can be managed in a manner consistent with other elements of quality. The most effective compliance programs are comprised of three essential elements:



1. An objective, measurable code of conduct standard that clearly defines expectations and requirements;
2. Processes and controls at the company and manufacturing facility to manage activities and ensure compliance; and
3. Independent on-site monitoring to verify compliance and the operation of compliance-related processes and controls.

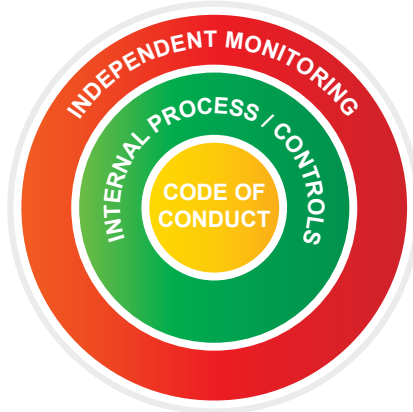
Bureau Veritas utilizes recognized protocols for on-site monitoring, including confidential employee interviews, record testing, observations and management feedback. With a multipronged approach, monitors are able to consider various sources of information and utilize proven investigative techniques to corroborate evidence.



## OUR SOLUTION

A social audit program can assist your company to:

-  **INDEPENDENT MONITORING**  
Confirms compliance and tests the operation of related processes and controls
-  **INTERNAL PROCESS / CONTROLS**  
Demonstrates compliance with the code of conduct
-  **CODE OF CONDUCT**  
Establishes a standard of performance



Bureau Veritas has the capability and resources to support companies throughout the process of developing an effective social compliance program, performing independent audits of compliance-related processes and controls, and reporting on results.

- **Compliance Advisory Services:** Bureau Veritas has extensive experience in designing and implementing programs for organizations of varying sizes and operational perspectives that takes into consideration the critical elements of compliance. In addition, Bureau Veritas has a proven methodology that covers all elements of supply chain social compliance programs, and is designed to instill confidence that key issues and challenges for the design, development and implementation of the program have been met.
- **Independent Auditing of Working Environments:** With over 300 laboratories and offices and in excess of 12,000 professional members of staff, Bureau Veritas is strategically positioned to provide independent social compliance audit services utilizing local auditors who are familiar with complex issues related to social compliance, including local social conditions, cultures and languages of workers, standard industry practices, and the applicable laws and regulations.
- **Broad Range of Assessments:** Bureau Veritas evaluates supplier compliance with a variety of social compliance standards, including various corporate codes of conduct, a Bureau Veritas-developed code of conduct containing standard industry compliance elements, and a range of industry standards established by organizations such as Initiative for Compliance and Sustainability(ICS), Worldwide Responsible Accredited Production (WRAP), Responsible Business Alliance (RBA), the amfori Business Social Compliance Initiative (amfori BSCI), and the Supplier Ethical Data Exchange (SEDEX).

## WHY CHOOSE BUREAU VERITAS SERVICES?



### NETWORK

Committed to World Class Service Delivery, Driving Optimal Performance & Reliability



### KNOWLEDGE

Placing Our Best in Class People at the Heart of Your Vision



### LEADERSHIP

A Global Leader in Testing, Inspection & Certification (TIC)



### MARK OF GLOBAL RECOGNITION

Improve Reputation, Gain Access to Existing & New Markets

## CONTACT US

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